Unlock the Power of Out-of-Band Disaster Recovery: Bridging the gap between Automation and Labor Shortage Challenges for Modern Businesses

E-Books

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### Contents

Introduction	2
1. Understanding Labor Shortages in Businesses Today	3
1.1 What are the Causes of Labor Shortages?	3
1.2 How Does Labor Shortage Impact Businesses?	3
1.2.1 Direct Impacts of Labor Shortages to Businesses	3
1.2.2 Indirect Impacts of Labor Shortages to Businesses	4
2. Automation and Edge Computing: A Technological Frontier	4
2.1 Rise of Automation in Addressing Workforce Issues	5
2.2 What is Edge Computing and Why It Matters	5
2.3 The Surge in Demand for Edge Devices	5
2.4 Ensuring Business Continuity: Securing Automation and Edge Computing	5
3. Out-of-Band (OOB) Disaster Recovery: Your Key to Uninterrupted Operations	6
3.1 What is OOB Disaster Recovery?	6
3.1.1 Hardware-Based Solution	6
3.1.2 Operational Independence	7
3.1.3 Dedicated Communication Channel	7
3.2 Why OOB is Essential in Automation Environments?	8
3.3 Benefits and Advantages of Implementing OOB	8
3.4 Harnessing the Power of Out-of-Band (OOB) Disaster Recovery	8
4. Real-World OOB Scenarios	9
4.1 Ensuring Business Continuity Through OOB Integration	9
4.2 A Case Study: Delivery Bots	9
4.3 Lessons Learned and Best Practices	10
4.3.1 Constant Connectivity	10
4.3.2 Remote Management	10
4.3.3 Scalability and Future-proofing	10
4.3.4 Enhanced Customer Experience	10
5. Elevating Automation's Future with Out-of-Band Solutions	11



## Unlock Out-of-Band Disaster Recovery: Bridging Automation and Labor Shortages

In today's modern business landscape, the critical issue of stark labor shortages is being grappled with worldwide. Multiple economic and social facets have converged to create a scenario, where finding and retaining talent is more challenging than ever before. In response, many businesses have entered the age of automation to streamline processes, increase efficiency, lessen costs, and reduce reliance on human resources.

Over two thirds of industrial businesses experience unplanned outages at least once a month, costing the typical businesses close to \$125,000 per hour



## - ABB Survey

Powered by advancements in edge computing and artificial intelligence, automation offers a promising solution for overcoming the limitations imposed by labor shortages. However, as businesses integrate these technologies into their workflows, they must also confront inherent risks such as technical glitches, system failures, cyberattacks, and unauthorized access that can lead to disruption, downtime, and tampering in automated workflows.

When outages do occur, they are becoming more expensive, a trend that is likely to continue as dependency on digital services increases. With more than two-thirds of all outages costing more than \$100,000, the business case for investing more in resilience – Uptime Institute

Thus, in this era of automation and edge computing, the necessity for reliable disaster recovery methods, such as Out-of-Band (OOB) solutions, takes center stage. OOB emerges as a crucial element, guaranteeing uninterrupted operations in the face of unexpected disruptions. These solutions act as a shield against system failures and cyber threats, offering a proactive approach to risk management. As businesses embrace automation and edge AI devices to tackle labor

shortages, the significance of OOB Disaster Recovery grows, safeguarding business continuity and ensuring seamless operation.

In this eBook, we will delve into the current landscape of labor shortages, explore the rise of automation as a solution, and highlight the growing importance of OOB Disaster Recovery in the age of automation.

## Understanding Labor Shortages in Businesses Today

At its core, labor shortages arise due to the lack of skilled workers available to occupy job roles within a given industry. To understand the complexities and nuances of this dilemma we will break it down into two sections:

- 1. What are the Causes of Labor Shortages?
- 2. How does Labor Shortage Impact Businesses?

#### What are the Causes of Labor Shortages?

Demographic Shifts – often caused by declining birthrates. This leads to a skyrocketing aging population (most notably seen in Japan and some parts of Europe) toppling the balance of society and drastically diminishing the pool of skilled labor available.

Lack of Skills – increased skills gaps exacerbate labor shortages, particularly in industries requiring specialized knowledge or technical expertise. Rapid technological advancements often outpacing the workers' ability to learn new skills and resulting in discrepancies.

Economic fluctuations - recessions or periods of rapid economic growth also impact the dynamics of labor supply and demand. During economic downturns, layoffs and hiring freezes may lead to temporary surpluses of skilled workers in certain sectors. Conversely, during periods of economic expansion, businesses may struggle to attract and retain talent amidst heightened competition.

#### How does Labor Shortage Impact Businesses?

The impact of labor shortages permeates into every facet of business operations. We will delve further by analyzing two main points:

- 1. Direct Impacts of Labor Shortages to Businesses
- 2. Indirect Impacts of Labor Shortages to Businesses

#### Direct Impacts of Labor Shortages to Businesses:

Decreased Productivity - understaffed teams cannot meet workload demands, resulting in delayed projects and reduced output.

Increased Expenses - businesses compete for a limited pool of qualified candidates, leading to wage inflation and increased recruitment expenditures.

#### Indirect Impacts of Labor Shortages to Businesses

Stifling Growth and Innovation - companies are unable to pursue new opportunities or expand into emerging markets due to resource constraints.

Lowered Employee Morale – as workers need to take on heavier workloads, this often leads to stress, burnout, leading to decreased productivity and profits for the company.

As we can see, labor shortages pose significant challenges for businesses across industries by decreasing productivity, increasing costs, and hindering innovation. These shortages impede growth opportunities, market expansion, and overall competitiveness. Therefore, it not surprising to see businesses turn toward automation and Artificial Intelligence as a solution, relying on technology to optimize processes and alleviate the effects of workforce limitations.

# Automation and Edge Computing: A Technological Frontier

In order to tackle the detrimental challenges of labor shortages, businesses have embraced edge computing, often relying on Edge AI to reshape and innovate the operational landscape. This symbiotic relationship between automation and edge computing is crucial, with edge computing providing real-time processing and reduced latency essential for supporting automation tasks, while automation drives the demand for edge computing by requiring rapid data processing and analysis close to the data source. Let's take a closer look at how Automation and Edge AI are enhancing and propelling businesses forward.

- 1. Rise of Automation in Addressing Workforce Issues:
- 2. What is Edge Computing and Why It Matters:
- 3. The Surge in Demand for Edge Devices:



#### Rise of Automation in Addressing Workforce Issues:

Picture this: a bustling warehouse where autonomous mobile robots seamlessly navigate aisles, ferrying goods with precision and efficiency – most importantly with no human labor onsite. This scene epitomizes the transformative power of automation by minimalizing the impact of labor shortages. By harnessing cutting-edge technologies like artificial intelligence and robotics, businesses unlock a realm of possibilities such as automating routine tasks and stream lining workflows. This not only boosts productivity but also fosters a culture of innovation and adaptability in the face of evolving workforce dynamics.

#### What is Edge Computing and Why It Matters:

What precisely does edge computing entail, and what makes it an indispensable component of daily business operations? Essentially edge computing enables real-time data processing and analysis at the edge of the network. Imagine a scenario where data insights are captured instantly, enabling swift decision-making and action at the point of origin. Unlike traditional cloud computing, which relies on centralized data processing, edge computing empowers businesses to harness the power of localized computation, reducing delays and enabling faster and more flexible responses.". In the context of automation, edge computing emerges as a catalyst, enabling autonomous systems to operate with unparalleled efficiency and intelligence.

#### The Surge in Demand for Edge Devices:

Now, as the rise of automation and edge computing skyrockets, the demand for robust and scalable edge devices is reaching new heights. These devices, ranging from sensors and gateways to edge servers and routers, serve as the foundation of edge computing infrastructure, enabling seamless integration and deployment of autonomous systems. More than ever, businesses rely on edge computing to support automation initiatives, so the demand for robust and scalable edge devices continues to escalate, driving innovation and investment in this burgeoning market.

#### Ensuring Business Continuity: Securing Automation and Edge Computing

While automation and edge computing promise unparalleled operational efficiency and agility, businesses must still recognize that they are not foolproof systems. Accompanying risks, such as disruptions, downtime, and cyber threats, pose significant challenges that can negate the benefits of these technologies. Therefore, it is crucial to remain vigilant and implement robust security measures to safeguard against these risks. Additionally, deploying Out-of-Band disaster recovery solutions provides an extra layer of protection, ensuring business continuity even in the face of unforeseen challenges.

# Out-of-Band (OOB) Disaster Recovery: Your Key to Uninterrupted Operations

Automation and edge computing have undeniably emerged as indispensable solutions for businesses grappling with the labor crisis. Yet, to maintain seamless operations and shield

against system failures, cyberattacks, and unforeseen disruptions stemming from digitization, integrating Out-of-Band (OOB) Disaster Recovery becomes paramount.

#### What is OOB Disaster Recovery?

**1. Hardware-Based Solution:** OOB disaster recovery is a hardware-based solution that provides unparalleled reliability and durability. Unlike purely software-based alternatives, hardware solutions can better withstand physical wear and tear and are less prone to software vulnerabilities. This makes OOB an essential tool for ensuring business continuity during unforeseen events.

2. Operational Independence: A key advantage of OOB disaster recovery is its ability to operate independently of the operating system or power status of primary systems. Even if primary systems are powered off or experiencing OS failures, OOB mechanisms can still manage and recover them effectively. This operational independence is crucial for accessing and restoring critical systems under adverse conditions.

**3. Dedicated Communication Channel:** OOB disaster recovery uses a separate, dedicated communication channel independent of other network components. This ensures recovery processes can continue even if the primary network is compromised or unavailable. By bypassing the primary network infrastructure, OOB solutions provide enhanced resilience and reliability, minimizing the impact of network-related disruptions on recovery efforts.



#### Why OOB is Essential in Automation Environments?

In automation environments, even the slightest downtime is a potential catastrophic disaster that can halt operations, delay deadlines, and incur significant losses.

Enter Out-of-Band (OOB) Disaster Recovery. By providing out-of-band access to network devices, servers, and infrastructure components, OOB empowers IT administrators to navigate the tumultuous seas of network failures and system malfunctions with confidence and efficiency.

Imagine an IT administrator remotely accessing multiple malfunctioning devices across a sprawling network, swiftly diagnosing issues, and implementing solutions—all without the need for physical intervention or onsite support. In this scenario, OOB disaster recovery takes center



stage, orchestrating a symphony of troubleshooting and proactive monitoring to maintain the delicate balance of operations.

Out-of-Band (OOB) disaster recovery offers unparalleled reliability and durability as a hardwarebased solution, enabling IT administrators to swiftly diagnose and address network failures and system malfunctions remotely, without physical intervention. Its operational independence ensures effective management and recovery of critical systems even when primary systems are offline or experiencing OS failures. Utilizing a dedicated communication channel independent of the primary network, OOB solutions provide enhanced resilience and reliability, minimizing the impact of network-related disruptions on recovery efforts and ensuring the seamless continuation of operations during unforeseen events.

#### Benefits and Advantages of Implementing OOB

**Enhanced Resilience** - OOB provides redundancy and failover capabilities, ensuring continuous access to critical systems even during network outages.

**Improved Security** - Leveraging OOB as a hardware interface offers a more secure approach to remote management, thereby enhancing the overall security of the network.

**Remote Management** - OOB enables remote access and management of network devices, reducing the need for physical intervention and onsite support.

**Rapid Recovery** - With OOB, businesses can expedite the recovery process by remotely troubleshooting affected systems, minimizing downtime and disruption.

#### Harnessing the Power of Out-of-Band (OOB) Disaster Recovery

It's easy to understand why OOB Disaster Recovery is your lifeline in automation environments, offering resilience, security, and remote management capabilities essential for uninterrupted operations all on one single platform. By implementing OOB, businesses can enhance their ability to withstand unexpected challenges and maintain uninterrupted operations in an increasingly digitalized world.

## **Real-World OOB Scenarios**

#### Ensuring Business Continuity Through OOB Integration

Autonomous mobile robots (AMR) in the delivery and logistics industry have revolutionized the landscape of automation and AI, propelling efficiency and productivity to new heights. Yet, amidst their remarkable capabilities, concerns arise regarding the security and continuity of their operations. How can these robots continue to deliver without being tampered with, and what technology is utilized to safeguard their operations? To address these questions, let's delve into a case study examining the integration of Out-of-Band (OOB) features to ensure seamless productivity and safety in the delivery and logistics sector.

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#### A Case Study: Delivery Bots

Today, on the bustling city streets scattered around America, little beetle like delivery robots seamlessly navigate through crowds, ferrying orders from local restaurants to eager customers. This isn't a scene imagined in the future. It's happening now, thanks to companies leveraging cutting-edge automation technology.

In an expanded collaboration with leading delivery service providers such as Uber Eats in America, over 2000 autonomous sidewalk delivery robots are set to be deployed across more than 200 restaurants in the United States. These robots, equipped with advanced automation technology, are the epitome of efficiency in the delivery industry. However, like any automated system, AMRs are susceptible to technical glitches, network failures, cyber threats, and the need for human intervention that can disrupt their operations.

To ensure uninterrupted service and business continuity, companies must integrate Out-of-Band (OOB) Disaster Recovery into their delivery robots. Through OOB solutions like <u>Allxon swiftDR OOB</u> <u>Enabler Bolt</u>, these robots maintain constant connectivity and management capabilities even in the face of network outages or system failures. With Bolt's support for 4G LTE connectivity, companies can ensure reliable communication and remote management of their delivery fleets at scale.

Imagine one of these delivery robots encountering a sudden network outage while navigating busy city streets. Without OOB capabilities, this disruption could lead to delayed deliveries and frustrated customers. However, with Bolt's OOB features, administrators can swiftly diagnose and resolve the issue remotely, ensuring that the robot resumes its delivery route without missing a beat. This proactive approach to problem-solving minimizes downtime and maintains a seamless delivery experience for customers.



**\*Scenario Photo** 

#### **Lessons Learned and Best Practices**

The deployment of OOB Disaster Recovery in autonomous sidewalk delivery robots highlights several key lessons and best practices for ensuring business continuity:

**1. Constant Connectivity:** By leveraging OOB solutions like Bolt, companies ensure that their delivery robots remain connected and accessible even during network outages or disruptions, minimizing service interruptions.

**2. Remote Management:** Bolt enables administrators to remotely monitor, troubleshoot, and manage delivery robots, reducing the need for on-site intervention and ensuring swift problem resolution.

**3. Scalability and Future-proofing:** With 4G LTE support, Bolt provides a scalable and adaptable solution that effectively accommodates an expanding fleet of delivery robots, meeting evolving technological requirements seamlessly.

**4. Enhanced Customer Experience:** By prioritizing business continuity and operational efficiency through OOB integration, companies ensure that customers receive their orders promptly and reliably, enhancing overall satisfaction and loyalty.

Through the integration of OOB Disaster Recovery, companies exemplify how proactive problemsolving and resilient infrastructure can uphold business continuity in dynamic urban environments. With <u>Allxon swiftDR OOB Enabler Bolt</u> features, these companies can maintain their commitment to efficient and reliable sidewalk delivery, transforming the future of urban logistics one robot at a time.



Elevating Automation's Future with Out-of-Band Solutions



#### *<u>AIIXON</u>*

Throughout our journey, we've witnessed the invaluable role of Out-of-Band (OOB) Disaster Recovery, offering redundancy, enhanced security, remote management capabilities, and rapid recovery measures. These aspects empower businesses to confidently navigate automation's complexities, mitigating risks and optimizing efficiency.

Looking ahead, several trends will shape automation's evolution. The continued emphasis on Al and machine learning enhances decision-making by analyzing vast real-time data for accurate predictions. Additionally, the growing focus on edge computing, driven by the need for faster processing and reduced latency, is crucial for applications like autonomous vehicles and industrial automation, where immediate responses are vital.

In this landscape, Out-of-Band (OOB) technology emerges as a critical component. OOB, a communication channel separate from the primary network, allows administrators to access and control network devices even when the primary network is compromised. This integration of OOB technology with AI holds significant promise as AI-driven OOB systems utilize predictive analysis to anticipate disruptions, enhancing operational continuity and business resilience.

Now as we embrace this future, it becomes essential for businesses to remain vigilant, adaptive, and proactive in leveraging OOB solutions to safeguard against emerging threats and challenges, fostering sustainable growth, resilience, and innovation in the age of automation and beyond.





